## DEAR VALUED CUSTOMER,

# QUESTIONS OR COMMENTS? CONTACT US:



#### **DID YOU KNOW?**

- For the cost of a \$2.00 bottle of water, we deliver 450 gallons of water, the equivalent of 1,700 one-liter bottles right to your home or place of business.
- Our public water supply is safer & tested to more rigorous standards than bottled water.

Inside this brochure you will find more information about how the Harford County Department of Public Works, Water & Sewer Division, provides safe and healthy services by investing in infrastructure while emphasizing cost savings and efficiency.



#### HARFORD COUNTY Department of Public Works

Division of Water & Sewer



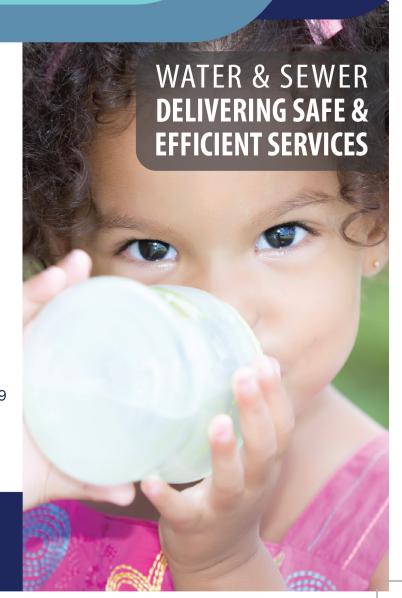
410.638.3300



3334 Abingdon Rd., Abingdon, MD 21009

harfordcountymd.gov/782/water-sewer

Director Joseph J. Siemek, PE Deputy Director William J. Bettin, PE



#### INVESTMENTS IN WATER SAFETY

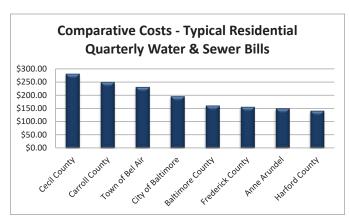
### **OPERATING EFFICIENTLY**

### TESTING FOR QUALITY

- At the Joppatowne Wastewater Treatment Plant, we have replaced chlorine disinfection with ultraviolet (UV) light to destroy germs and bacteria.
- This eliminates the need to store and use hazardous chlorine gas, instead using safe, environmentally-friendly and cost-saving UV light.
- A state grant secured by Harford County financed 50% of this innovative project.

- The Sod Run Wastewater Treatment plant exceeds environmental goals set by the state.
- This performance protects the health of the Chesapeake Bay, and has earned Harford County \$330,000 in environmental grants.

#### HARFORD COUNTY WATER & SEWER RATES ARE AMONG THE LOWEST IN THE REGION



Source: Black & Veatch
Harford County Rate Study, April 2016

Every drop of water that comes through your tap has been thoroughly tested. We conduct 229,000 tests annually to ensure the water you drink exceeds regulatory quality standards. We worry so you won't have to.

#### **FREE TESTING:**

We perform free tests to identify possible leaks. If your water bill reflects a sudden, unusual uptick in usage please call us at 410-612-1612 to request an investigation.

We also conduct tests for chlorine, pH or turbidity free of charge. Call 410-638-3939 to arrange the collection of a water sample.

